

São Paulo, 02 de julho de 2018.

**A**  
**Superintendência de Proteção aos Direitos do Consumidor - PROCON/TO**  
Quadra 104, Sul, Rua SE-09, Lote 36, Plano Diretor Sul  
Palmas – TO  
CEP 77020-024

PROTOCOLO PROCON/TO  
Sob o nº 4457 hrs. \_\_\_\_: \_\_\_\_

17 JUL 2018

Traci S. M. Silva  
PROCON da Palmas-TO  
Mat. 860503-3

**Ref: CHAMAMENTO AO RECALL**

Prezados,

Encaminhamos aos seus cuidados cópia do chamamento ao Recall dos veículos Polaris RZR XP 1000 e XP4 1000, ano/modelo 2014 a 2018, devidamente encaminhado ao DPDC nesta mesma data.

Permanecemos à disposição para quaisquer esclarecimentos necessários.

Atenciosamente,

*Giovanna m. Ferro*  
**Giovanna Martins Ferro**

São Paulo, 02 de julho de 2018.

Ao

Departamento de Proteção e Defesa do Consumidor (DPDC)

Secretaria Nacional do Consumidor (SENACON)

Ministério da Justiça

Brasília - DF - Brasil

Esplanada dos Ministérios, Bloco T – Palácio da Justiça Raymundo Faoro – sala 520

Brasília – DF - CEP 70064-900

**Ref.: Comunicação de Recall – RZR XP 1000 E XP4 1000, ano/modelo 2014-2018**

Prezados Senhores/Senhoras,

**POLARIS DO BRASIL IMPORTAÇÃO E COMÉRCIO DE VEÍCULOS E MOTOCICLETAS LTDA. ("POLARIS BRASIL")**, com sede na cidade de Indaiatuba, SP, Rod. SP-73, nº. 4509, Módulo de Galpão nº. 15, Bairro Pimenta, CEP 13347-390, inscrita no CNPJ/MF sob nº 12.361.585/0001-54, vem, respeitosamente, por seu representante legal, Sr. Paulo Roberto Brancaglioni, Diretor Geral da Polaris do Brasil (**Doc. 1**), em atendimento ao Código de Defesa do Consumidor (Lei Federal nº. 8.078/1990) e à Portaria nº. 487/2012 do Ministério da Justiça, comunicá-los sobre a realização de Campanha de Chamamento aos Consumidores ("**Recall**") referente aos veículos **RZR XP 1000 E XP4 1000, ano/modelo 2014 a 2018, fabricados entre 30 de setembro de 2013 e 03 de outubro de 2017 ("**Veículos**")**, nos termos abaixo descritos:

**I – Descrição dos Veículos sujeitas ao Recall**

Abaixo tabela com a descrição pormenorizada dos Veículos da marca Polaris, modelo RZR XP 1000 E XP4 1000, seguida das respectivas fotos:

MODELO	DESCRIÇÃO DO MODELO	ANO	DATA DE FABRICAÇÃO	CHASSI
Z15VDE99LP	RZR-15,1000XP, PS, WHT LT, LATIN	2015	23-abr-15	3NSVDE999FF439697
Z15VDE99LP	RZR-15,1000XP, PS, WHT LT, LATIN	2015	11-mai-15	3NSVDE991FF441704
Z15VDE99LP	RZR-15,1000XP, PS, WHT LT, LATIN	2015	4-mai-15	3NSVDE99XFF440843
Z14ST1EAWL	RZR-14,1000XP, PS, WH LT, LATIN	2014	9-jun-14	3NSST1EA3EF364914
Z17VDE99LW	RZR-17,1000XP, PS, WHT LTNG, LTN	2017	7-abr-17	3NSVDE997HF923192
Z16VDE99LM	RZR-16,1000XP, PS, LTN, MT, TTNM	2016	7-mar-16	3NSVDE994GF782306
Z15VDE99LP	RZR-15,1000XP, PS, WHT LT, LATIN	2015	4-mai-15	3NSVDE993FF440845
Z16VDE99LM	RZR-16,1000XP, PS, LTN, MT, TTNM	2016	17-fev-16	3NSVDE993GF781180
Z15VDE99LP	RZR-15,1000XP, PS, WHT LT, LATIN	2015	31-mar-15	3NSVDE996FF437020
Z15VDE99LP	RZR-15,1000XP, PS, WHT LT, LATIN	2015	31-mar-15	3NSVDE990FF437028
Z15VDE99LP	RZR-15,1000XP, PS, WHT LT, LATIN	2015	22-abr-15	3NSVDE993FF439694
Z16VDE99LM	RZR-16,1000XP, PS, LTN, MT, TTNM	2016	8-dez-15	3NSVDE993GF467982
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	5-jun-17	3NSVDE990HF930517

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Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	9-jun-16	3NSVFE995HF786764
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	20-abr-15	3NSVDE995FF439311
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	3-mai-15	3NSVDE991FF440830
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	17-fev-16	3NSVDE996GF781190
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	9-jun-16	3NSVFE993HF786763
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE998FF441697
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	31-mar-15	3NSVDE999FF437027
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	5-dez-16	3NSVFE996HF801157
Z14ST1EAWL	RZR-14,1000XP,PS,WH LT,LATIN	2014	9-jun-14	3NSST1EAXEF364909
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	11-nov-16	3NSVDE996HF798833
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	4-mai-15	3NSVDE996FF440841
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	3-mai-15	3NSVDE994FF440837
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	17-fev-16	3NSVDE998GF781188
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-out-14	3NSVDE995FF378414
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	5-jun-17	3NSVDE994HF930519
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	7-abr-17	3NSVDE995HF923191
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	6-nov-14	3NSVDE996FF381824
Z14ST1EAWL	RZR-14,1000XP,PS,WH LT,LATIN	2014	10-abr-14	3NSST1EA2EF360546
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	16-ago-14	3NSVDE999XF371510
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	25-ago-15	3NSVDE999GF453598
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE993FF441705
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	8-dez-15	3NSVDE992GF467987
Z14ST1EAW	RZR-14,1000XP,PS,WHITE LTNG	2014	1-out-13	4XAST1EA3EB186692
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	3-mai-15	3NSVDE993FF440828
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	15-jan-15	3NSVDE992FF427519
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	10-dez-15	3NSVDE998FF385907
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	31-mar-15	3NSVDE993FF437024
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	5-jun-17	3NSVDE990HF930520
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	12-nov-14	3NSVDE997FF382495
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	8-dez-15	3NSVDE996GF467989
Z15VFE99AT	RZR-15,1000XP4,PS,HAV RED P	2015	16-jan-15	3NSVFE991FF427697
Z14ST1EAK	RZR-14,1000XP,PS,BLK PEARL	2014	25-abr-14	4XAST1EA0EF361781
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	12-nov-14	3NSVDE991FF382492
Z14ST1EAW	RZR-14,1000XP,PS,WHITE LTNG	2014	22-out-13	4XAST1EA2EB190930
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE994FF441695
Z146T1EAM	RZR-14,1000XP 4,PS,TITANM MET	2014	21-mai-14	4XA6T1EA0EF363760
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	11-nov-16	3NSVDE99XHF798849
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	7-abr-17	3NSVDE994HF923196
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	7-abr-17	3NSVDE99XHF923199
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	17-fev-16	3NSVDE997GF781182
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	7-mar-16	3NSVDE990GF782304
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE992FF441694
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	7-abr-17	3NSVDE992HF923200
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	7-mar-16	3NSVDE996GF782310
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-out-14	3NSVDE999XF378408
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	6-nov-14	3NSVDE990FF381818
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE998FF441683
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	22-dez-16	3NSVDE990HF802956
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	6-nov-14	3NSVDE992FF381819
Z14ST1EFW	RZR-14,1000XP,PS,DAKAR,LE	2014	6-dez-13	4XAST1EF1EB198805
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-out-14	3NSVDE998FF378410
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	16-ago-14	3NSVDE996FF371505
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	6-nov-14	3NSVDE999FF381817
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	25-ago-15	3NSVDE993GF453614
Z14ST1EAWL	RZR-14,1000XP,PS,WH LT,LATIN	2014	10-abr-14	3NSST1EA6EF360551
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	4-mai-15	3NSVDE998FF440839
Z18VFE99LW	RZR-18,1000XP4,PS,WHT LTNG,LTN	2018	21-ago-17	3NSVFE99XHF939595
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	5-jun-17	3NSVDE994HF930522
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	16-ago-14	3NSVDE990FF371502
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	7-mar-16	3NSVDE99XGF782309
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-16	3NSVDE991FF441685
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	11-nov-16	3NSVDE993HF798837

Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	25-ago-15	3NSVDE997GF453616
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	13-abr-16	3NSVDE993GF784757
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	6-nov-14	3NSVDE994FF381823
Z18VFE99LW	RZR-18,1000XP4,PS,WHT LTNG,LTN	2018	21-ago-17	3NSVFE996JF939593
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	22-jun-17	3NSVDE991HF932745
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	31-mar-15	3NSVDE99XFF437022
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	15-dez-16	3NSVDE999HF802308
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	5-jun-17	3NSVDE999HF930516
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	8-dez-15	3NSVDE997GF467984
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	8-dez-15	3NSVDE992GF467990
Z14ST1EAW	RZR-14,1000XP,PS,WHITE LTNG	2014	25-out-13	4XAST1EA6EB191644
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	7-mar-16	3NSVDE998GF782311
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	3-mai-15	3NSVDE999FF440834
Z18VDE99LW	RZR-18,1000XP,PS,WHT LTNG,LTN	2018	19-jul-17	3NSVDE995JF936089
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	11-nov-16	3NSVDE991HF798836
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	29-ago-14	3NSVDE993FF373230
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	29-ago-14	3NSVDE993FF373227
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	15-jan-15	3NSVDE992FF427522
Z146T1EAW	RZR-14,1000XP 4,PS,WHITE LTNG	2014	13-jan-14	4XA6T1EA2EB203130
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	5-mar-17	3NSVDE990HF918447
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	29-ago-14	3NSVDE995FF373231
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	7-mar-16	3NSVDE998GF782308
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-16	3NSVDE996FF441679
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	3-mai-15	3NSVDE990FF440835
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	16-ago-14	3NSVDE994FF371504
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	31-mar-15	3NSVDE991FF437023
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	29-ago-14	3NSVDE997FF373232
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	13-abr-16	3NSVDE992GF784748
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	22-jun-17	3NSVDE993HF932746
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	6-nov-14	3NSVDE999FF381820
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-out-14	3NSVDE997FF378415
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	15-dez-16	3NSVDE994HF802314
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	7-abr-17	3NSVDE990HF923194
Z14ST1EAW	RZR-14,1000XP,PS,WHITE LTNG	2014	22-out-13	4XAST1EA5EB190906
Z14ST1EFW	RZR-14,1000XP,PS,DAKAR,LE	2014	6-dez-13	4XAST1EF8EB198820
Z17VFE99LW	RZR-17,1000XP4,PS,WHT LTNG,LTN	2017	9-jun-16	3NSVFE999HF786766
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-out-14	3NSVDE994FF378419
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	22-dez-16	3NSVDE992HF802957
Z14ST1EAWL	RZR-14,1000XP,PS,WH LT,LATIN	2014	13-mai-14	3NSST1EA5EF363151
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	8-dez-15	3NSVDE995GF467983
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	8-dez-15	3NSVDE993GF467979
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	7-abr-17	3NSVDE993HF923190
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	22-dez-16	3NSVDE999HF802955
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	8-dez-15	3NSVDE99XGF467977
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	17-fev-17	3NSVDE99XGF781192
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE99XFF441703
Z14ST1EAWL	RZR-14,1000XP,PS,WH LT,LATIN	2014	9-jun-14	3NSST1EA1EF364913
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	7-abr-17	3NSVDE998HF923203
Z18VFE99LW	RZR-18,1000XP4,PS,WHT LTNG,LTN	2018	21-ago-17	3NSVFE991JF939596
Z14ST1EAWL	RZR-14,1000XP,PS,WH LT,LATIN	2014	10-abr-14	3NSST1EA4EF360550
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	22-jun-17	3NSVDE996HF932742
Z146T1EAW	RZR-14,1000XP 4,PS,WHITE LTNG	2014	13-jan-14	4XA6T1EA1E8203278
Z146T1EAW	RZR-14,1000XP 4,PS,WHITE LTNG	2014	13-jan-14	4XA6T1EA8EB203262
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	17-fev-16	3NSVDE992GF781185
Z17VDE99LW	RZR-17,1000XP,PS,WHT LTNG,LTN	2017	15-dez-16	3NSVDE997HF802310
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	17-fev-16	3NSVDE996GF781187
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	10-dez-14	3NSVDE996FF385906
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE999FF441675
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	11-mai-15	3NSVDE997FF441710
Z18VFE99LW	RZR-18,1000XP4,PS,WHT LTNG,LTN	2018	21-ago-17	3NSVFE993JF939597
Z15VDE99LP	RZR-15,1000XP,PS,WHT LT,LATIN	2015	15-jan-15	3NSVDE999FF427520
Z16VDE99LM	RZR-16,1000XP,PS,LTN,MT.TTNM	2016	13-abr-16	3NSVDE991GF784739

